# **Features of Unattended Refuelling**

## Introduction

Compac's range of Unattended Refuelling Products offer many advantages in monitoring and maintaining your site. Whatever or whereever your site maybe, Compac can offer a solution:

- Truck Stops refuel trucks anytime, from any fleet
- Retail Forecourts either for after hours access or for full time unattended sites
- Marina made for this harsh environment
- Aviation for remote air fields where reliability is crucial
- On-tank Applications for transportable solutions

## **Authorisation Options**

To access fuel at an unattended site there are several authorisation options:

- EFTPOS customers can use their standard debit card
- Credit Card will accept any credit card
- Account Card use store issued 'in-house' white cards
- Shell Card will accept all active Shell cards

All cards allow offline transaction processing if required

# **Simple Connection**

Only one data connection is required for the Unattended Refuelling Unit: either the 3G mobile network, a LAN connection, or the in-built router. This allows access to:

- The Transaction Processing House all card transactions are fully encrypted to protect privacy and avoid tampering
- Tech Support through the OPT's built in VOIP help phone (optional)
- CompacOnline see below

# **CompacOnline**

When it come to managing all those transactions, monitoring fuel levels or adjusting pump prices, Compac has developed a web based fuel management application for these tasks and more.

CompacOnline can be logged into from any web browser and gives you immediate, real-time access to all the site data you require.

### CompacOnline allows you to:

- Manage Customer Account Cards view transactions, validate or invalidate cards, update user details
- Adjust Pump Pricing select the price you want and when you want this to change
- View Transactions including Credit Card, 'White' card and Eftpos transactions
- Tank Gauging monitor tank levels, temperature, safe fill level and other important information
- Run Reports export information from CompacOnline in PDF or Excel format



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## Other features include:

- Service Check receipt printer status and paper levels. Check whether mains power is on and the status of the UPS battery. Get cabinet temperature and status of pumps and tanks. Diagnose errors.
- Security Set up multiple users with unique security access and log their activity.
- Text & Email Alerts You can determine how and when you are notified of abnormal conditions.

## **Robust Construction**

Compac's Unattended Refuelling Products have been built to cope with extreme weather conditions, whether it be heat, rain or humidity.

- Full stainless steel construction
- Always-on forced ventilation
- Internal heater to maintain a stable environment
- Reliable printer that works in all installations
- Large receipt drop box eliminating paper jams
- UPS power supply so transactions are always completed



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