



compac

PREMIUM DISPENSER TECHNOLOGY

Master C5000 Pumps Installation Manual

Version No 1.0.5

Model: Master C5000 Pumps

Date: 24th February 2025



Conditions of Use

- Read this manual completely before working on, or making adjustments to, the Compac equipment
- Compac Industries Limited accepts no liability for personal injury or property damage resulting from working on or adjusting the equipment incorrectly or without authorization.
- Along with any warnings, instructions, and procedures in this manual, you should also observe any other common sense procedures that are generally applicable to equipment of this type.
- Failure to comply with any warnings, instructions, procedures, or any other common sense procedures may result in injury, equipment damage, property damage, or poor performance of the Compac equipment
- The major hazard involved with operating the Compac C5000 processor is electrical shock. This hazard can be avoided if you adhere to the procedures in this manual and exercise all due care.
- Compac Industries Limited accepts no liability for direct, indirect, incidental, special, or consequential damages resulting from failure to follow any warnings, instructions, and procedures in this manual, or any other common sense procedures generally applicable to equipment of this type. The foregoing limitation extends to damages to person or property caused by the Compac C5000 processor, or damages resulting from the inability to use the Compac C5000 processor, including loss of profits, loss of products, loss of power supply, the cost of arranging an alternative power supply, and loss of time, whether incurred by the user or their employees, the installer, the commissioner, a service technician, or any third party.
- Compac Industries Limited reserves the right to change the specifications of its products or the information in this manual without necessarily notifying its users.
- Variations in installation and operating conditions may affect the Compac C5000 processor's performance. Compac Industries Limited has no control over each installation's unique operating environment. Hence, Compac Industries Limited makes no representations or warranties concerning the performance of the Compac C5000 processor under the actual operating conditions prevailing at the installation. A technical expert of your choosing should validate all operating parameters for each application.
- Compac Industries Limited has made every effort to explain all servicing procedures, warnings, and safety precautions as clearly and completely as possible. However, due to the range of operating environments, it is not possible to anticipate every issue that may arise. This manual is intended to provide general guidance. For specific guidance and technical support, contact your authorised Compac supplier, using the contact details in the Product Identification section.
- Only parts supplied by or approved by Compac may be used and no unauthorised modifications to the hardware or software may be made. The use of non-approved parts or modifications will void all warranties and approvals. The use of non-approved parts or modifications may also constitute a safety hazard.
- Information in this manual shall not be deemed a warranty, representation, or guarantee. For warranty provisions applicable to the Compac C5000 processor, please refer to the warranty provided by the supplier.
- Unless otherwise noted, references to brand names, product names, or trademarks constitute the intellectual property of the owner thereof. Subject to your right to use the Compac C5000 processor, Compac does not convey any right, title, or interest in its intellectual property, including and without limitation, its patents, copyrights, and know-how.
- Every effort has been made to ensure the accuracy of this document. However, it may contain technical inaccuracies or typographical errors. Compac Industries Limited assumes no responsibility for and disclaims all liability of such inaccuracies, errors, or omissions in this publication.

Product Identification

Specifications

Models Covered

This manual applies to:

MR40P (std, marine and aviation)
MR80P (std, marine and aviation)
MR160P (std, marine and aviation)
MMR40P (std, marine and aviation)
MMR80P (std, marine and aviation)
MMR80-40P (std, marine and aviation)

NOTE: Do not use this manual for earlier models. Contact Compac for archived manuals if required.

Validity

Compac Industries Limited reserves the right to revise or change product specifications at any time. This publication describes the state of the product at the time of publication and may not reflect the product at all times in the past or in the future.

Manufactured By:

The Compac Master Pump is designed and manufactured by Compac Industries Limited
52 Walls Road, Penrose, Auckland 1061, New Zealand
P.O. Box 12-417, Penrose, Auckland 1641, New Zealand
Phone: + 64 9 579 2094
Fax: + 64 9 579 0635
Email: techsupport@compac.co.nz
www.compac.biz
Copyright ©2015 Compac Industries Limited, All Rights Reserved

Product Identification



Document Control

Document Information	
Manual Title	Master C5000 Pumps Installation Manual
Current Revision Author(s)	T Watt
Original Publication Date	26/03/19
Authorised By	E Sione

Revision History			
Version	Date	Author(s)	Revision Notes
1.0.0	26/03/2019	S Laycock	New Manual – updated from C4000 manuals
1.0.1	16/06/2020	V Amarakoon	Updated Installation. Added Above ground tank Installation
1.0.2	02/07/2020	V Amarakoon	Changed the manual title
1.0.3	30/07/2020	V Amarakoon	Updated the COMMS board
1.0.4	20/05/2022	T Watt	Updated footprints Added Aviation footprints
1.0.5	24/02/2025	T Watt	Amended Inlet pipe requirements

Contents

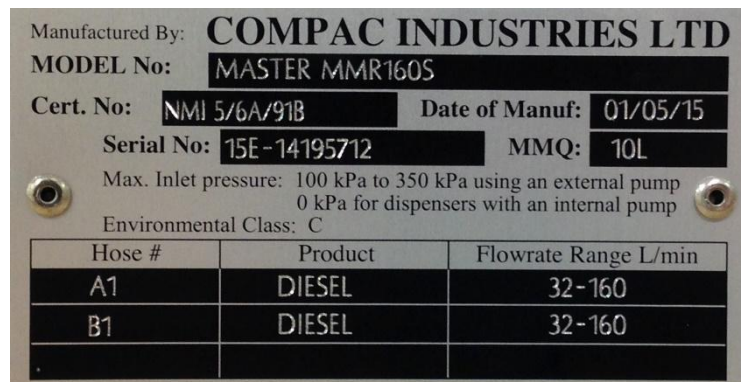
Product Identification	1
Footprints	2
Optional Flexi Coupling	2
MASTER PN4 MR80P & MR40P Pump (includes 'Marine' variants)	3
MASTER PN4 MR40P MR80P Aviation Pump.....	4
MASTER PN4 MR160P Pump (includes 'Marine' variants)	5
MASTER PN4 MR160P Aviation Pump	6
MASTER PN4 MMR40P MMR80P MMR80-40P Pump(includes'Marine'variants)	7
Installation	8
Static Electricity Precautions	8
Pre-installation Check	8
Procedures	8
Dispensing Hoses and Nozzles	11
Typical Wiring	12
Incoming Mains.....	13
Comms Connections	14
K-Factor Board	15
Setting up the C5000	16
K-Factor Settings	16
Parameter Settings	18
Notes	20
Pump Controller	20
Spare Fuses	20
Precautions if Using Generator Power	20
Error Messages	21

Product Identification

Ensure you are using the correct installation instructions and footprint drawing before commencing site work or installation.

The identification plate is fastened to the bottom of the right-hand side panel when facing the front of the dispenser.

The model number is on the first line of the identification plate.



Understanding the model number:

The model number for Master pumps is split into: Chassis style, hose configuration, pump or dispenser and specific application.

Use the table below to help identify the unit.

Style	L/min per hose	Pump style	Options
MR = single hose	MR40 = one hose @ 40 l/min	P = pump	Blank = Standard
MMR = multi hose	MMR40 = two hoses @ 40 l/min	S = dispenser	Avi = Aviation
	MMR80-40 = side A 80, side B 40		Marine = Marine

For example: MMR 80-40P Marine is a two-hose unit. Hose side A is 80 l/min, side B is 40 l/min with internal pumps. As a marine model it has stainless steel pipework and stainless-steel chassis for marine conditions.

NOTE: Make sure you use the footprint that relates exactly to your model refer to sales order for any variations to the standard setup.

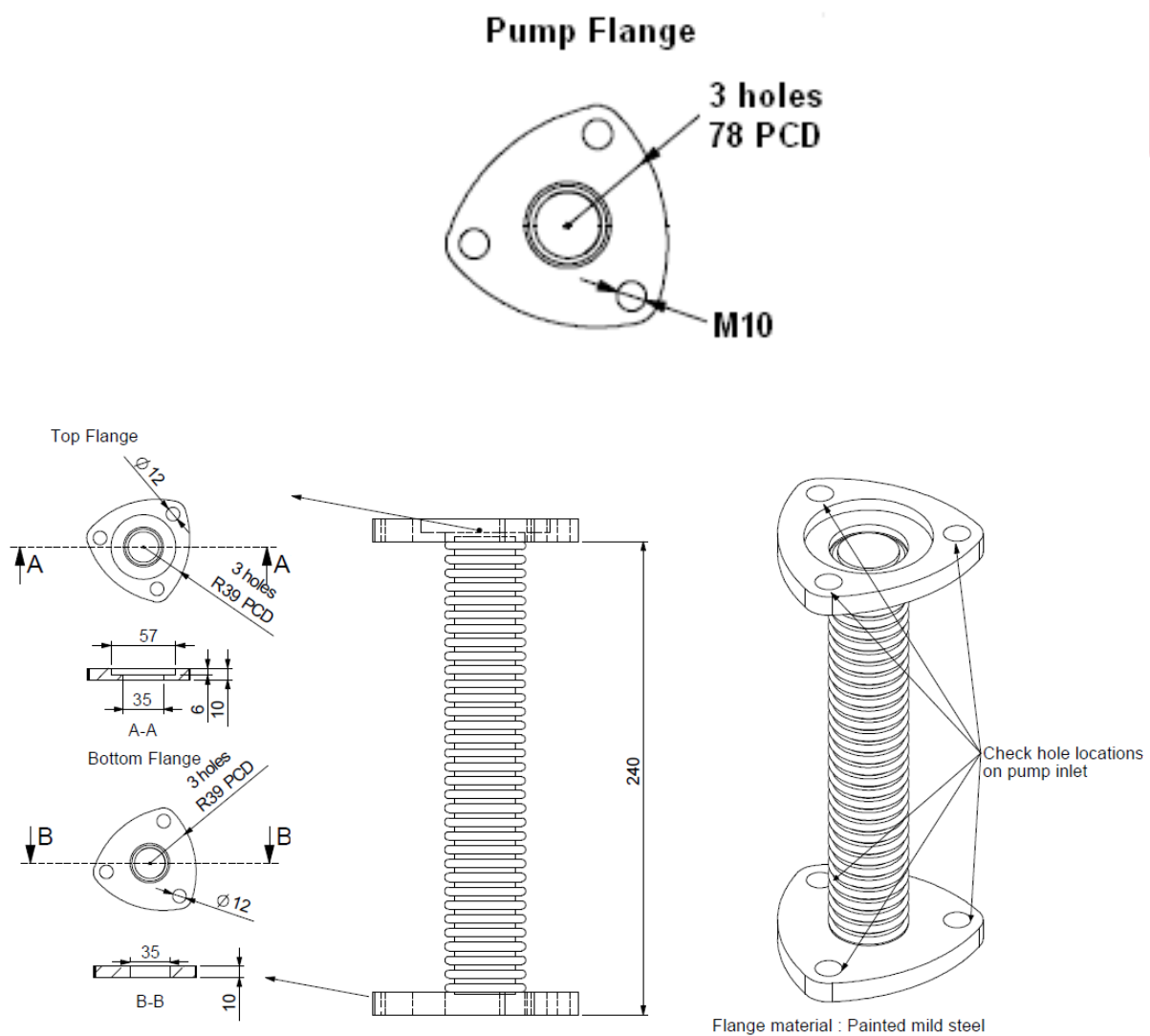
Footprints

All outlets are approximately 680mm above the base:

- 40 l/min - $\frac{3}{4}$ " female BSP socket
- 80 l/min - 1" female BSP socket
- 160 l/min - 1 $\frac{1}{4}$ " female BSP socket

Inlet pipework can be connected to the pump flange(s). An optional flexible coupling is offered by Compac. There must be no fuel pressure in the pump line when pump is not operating.

Optional Flexi Coupling



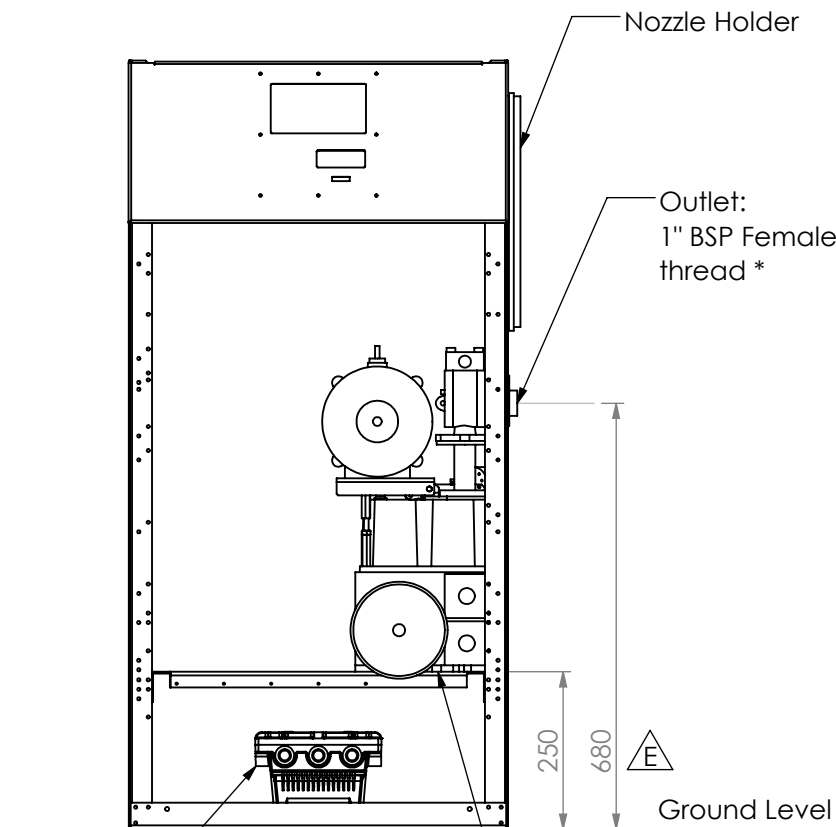
* NOTE: For a "MR40P" unit a 1" BSP Male to 3/4" BSP Female Reducer is fitted to the Outlet.

Approved for Manufacture:

Signed / Date:

Title:

C5000 K-Factor Board is located in the "Front" Display Enclosure

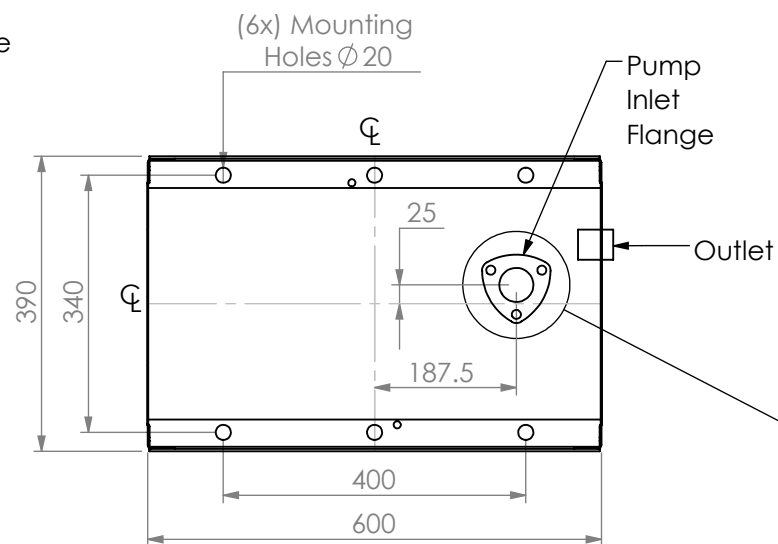


C5000 Junction Box. Bring incoming Mains & Comms cables into here.

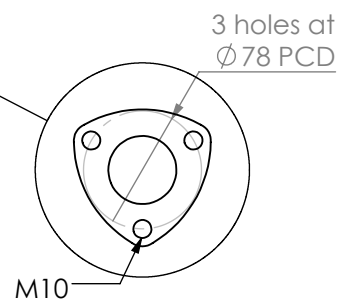
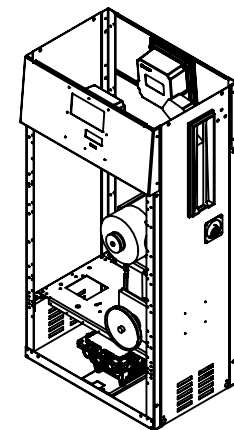
Front View

Contractor to supply & install pipework to connect to this flange.

Rear of Unit



Front of Unit Footprint Plan View



"3 bolt" Triangular Pump Flange

Date: 19/05/2022

Revision Description: Edit dimension



© Copyright
Compac Industries Ltd
PO Box 12-417
52 Walls Road
Penrose, Auckland, NZ
Ph 649 5792094
Fax 649 5790635

General Tolerances
All dimensions millimetres

Remove all burrs
and sharp edges.
Original Size A4.
Do not scale
from drawing.



Master PN4 MR80P & MR40P Pump Footprint Drawing (Includes 'Marine' variants)

Drawing
MAD0123E

Sheet
1/1

Part Revision
A

*** NOTE: Nozzle Holder & Outlet may be positioned on 'opposite' ends.*

Title:

- Nozzle Holder **

Outlet **: 1" BSP Female thread *

Rear of Unit

(6x) Mounting
Holes $\varnothing 20$

✓ Pump
Inlet
Flange

—Outlet

3 holes at
 $\varnothing 78$ PCD

M10

"3 bolt" Triangular Pump Flange

Date: 13/05/2022

Revision Description: Add Outlet Support Brkt to Model

C5000 Junction
Box. Bring incoming
Mains & Comms
cables into here.

Front View

- Contractor to supply & install pipework to connect to this flange.

Front of Unit

Footprint Plan View



© Copyright
Compac Industries Ltd
PO Box 12-417
52 Walls Road
Penrose, Auckland, NZ
Ph 649 5792094
Fax 649 5790635

General Tolerances
All dimensions millimetres

Remove all burrs
and sharp edges.
Original Size A4.
Do not scale
from drawing.



Master PN4 MR80P & MR40P Aviation Pump Footprint Drawing

Drawing
MAD0175C

Sheet
1/1

Part Revision
B

Approved for Manufacture:

Signed / Date:

Title:

C5000 K-Factor Board is located in the "Front" Display Enclosure

Nozzle Holder

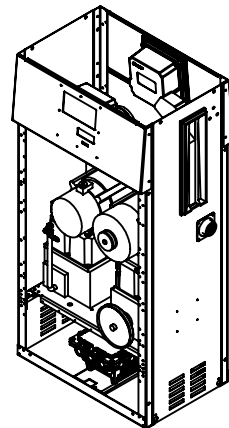
Outlet:
1 1/4" BSP
Female
thread.

Rear of Unit

(6x) Mounting
Holes $\varnothing 20$

Dual Inlets
(both Pumps
feed the one
Outlet)

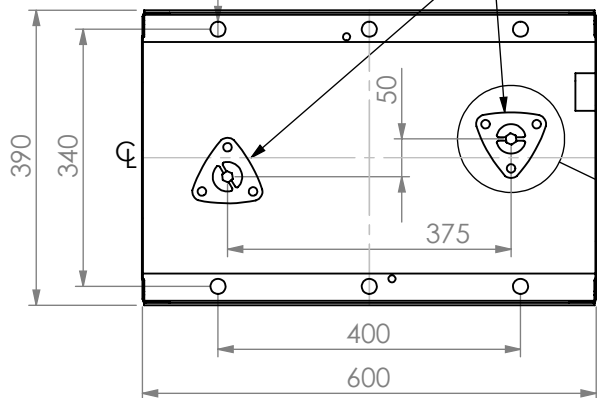
Outlet



3 holes at
 $\varnothing 78$ PCD

M10

**"3 bolt" Non-return
Valve** (to be fitted
to each Pump Inlet Flange)



Front of Unit

Footprint Plan View

Front View

C5000 Junction
Box. Bring incoming
Mains & Comms
cables into here.

Contractor to supply
& install pipework to
connect to the two
"supplied" "Non-return" Valves.

210
250
680

Ground Level

Date: 11/05/2022

Revision Description: Edit Drawing Title



© Copyright
Compac Industries Ltd
PO Box 12-417
52 Walls Road
Penrose, Auckland, NZ
Ph 649 5792094
Fax 649 5790635

General Tolerances
All dimensions millimetres

Remove all burrs
and sharp edges.
Original Size A4.
Do not scale
from drawing.



Master PN4 MR160P Pump Footprint Drawing (Includes 'Marine' variants)



Drawing
MAD0125D

Sheet
1/1

Part Revision
A

** NOTE: Nozzle Holder & Outlet may be positioned on 'opposite' ends.

Approved for Manufacture:

Signed / Date:

Title:

C5000 K-Factor Board is located in the "Front" Display Enclosure

Nozzle Holder **

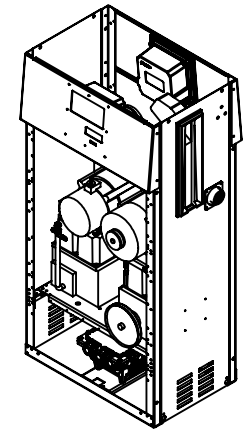
Outlet **: 1 1/4" BSP Female thread.

Rear of Unit

Dual Inlets
(both Pumps feed the one Outlet)

(6x) Mounting Holes $\varnothing 20$

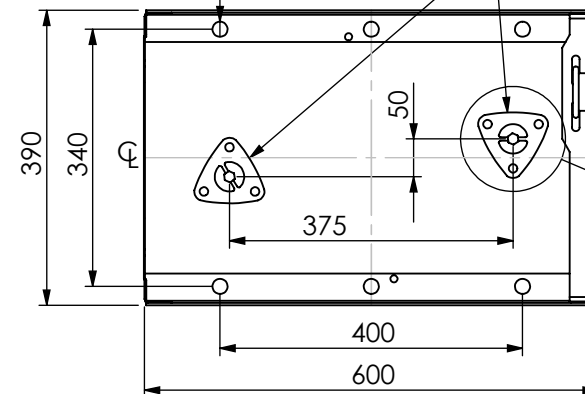
Outlet



3 holes at $\varnothing 78$ PCD

M10

"3 bolt" Non-return Valve (to be fitted to each Pump Inlet Flange)



Front of Unit

Footprint Plan View

Front View

C5000 Junction Box. Bring incoming Mains & Comms cables into here.

Contractor to supply & install pipework to connect to the two "supplied" "Non-return" Valves.

B

210
250
805

Ground Level

Date: 13/05/2022

Revision Description: Add Outlet Support Brkt to Model



© Copyright
Compac Industries Ltd
PO Box 12-417
52 Walls Road
Penrose, Auckland, NZ
Ph 649 5792094
Fax 649 5790635

General Tolerances
All dimensions millimetres

Remove all burrs
and sharp edges.
Original Size A4.
Do not scale
from drawing.



Master PN4 MR160P Aviation Pump Footprint Drawing

Drawing
MAD0176B

Sheet
1/1

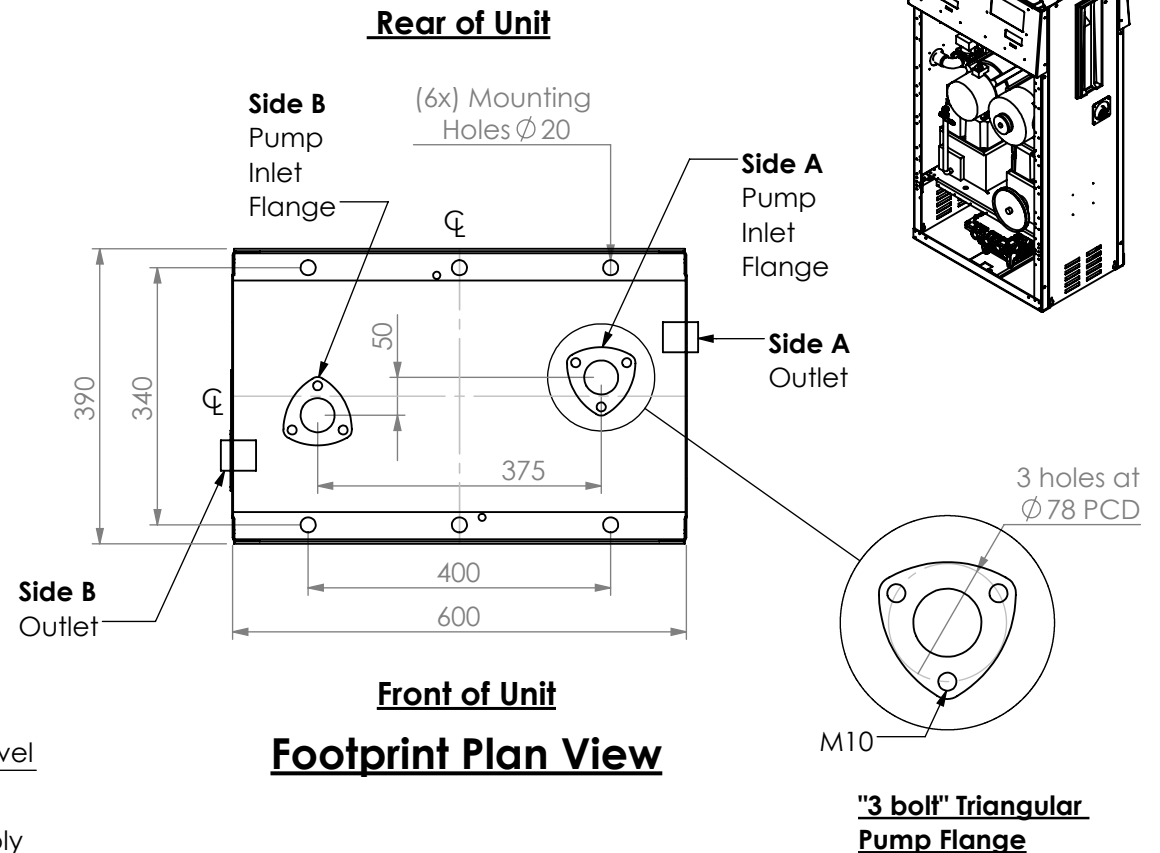
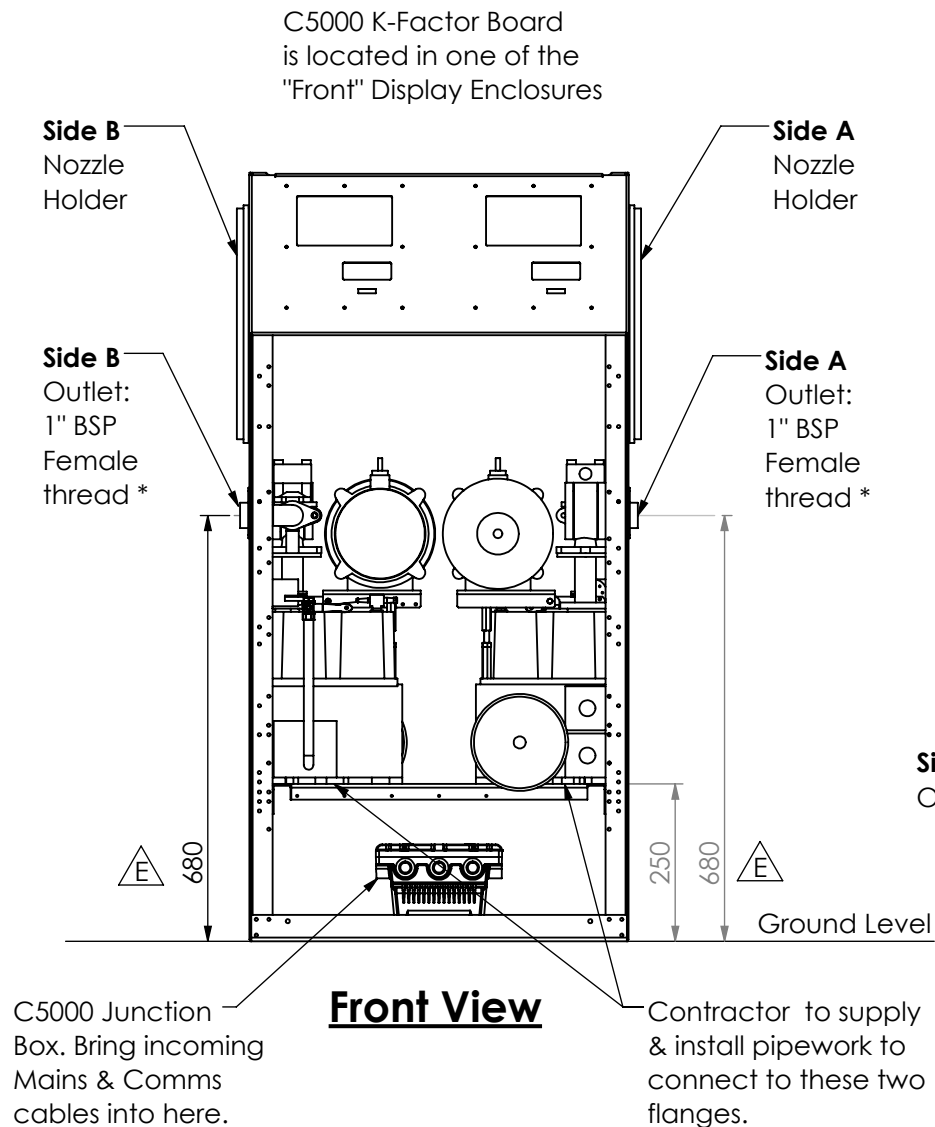
Part Revision
B

* NOTE: For a "MMR40P" unit a 1"BSP Male to 3/4"BSP Female Reducer is fitted to both Oulets.
 * NOTE: For a "MMR80-40P" unit a 1"BSP Male to 3/4"BSP Female Reducer is fitted to one Outlet.

Approved for Manufacture:

Signed / Date:

Title:



Date: 19/05/2022

Revision Description: Amend dimensions



© Copyright
Compac Industries Ltd
PO Box 12-417
52 Walls Road
Penrose, Auckland, NZ
Ph 649 5792094
Fax 649 5790635

General Tolerances
All dimensions millimetres

Remove all burrs
and sharp edges.
Original Size A4.
Do not scale
from drawing.



**Master PN4 MMR80P, MMR40P &
MMR80-40P Pump Footprint Drawing
(Includes 'Marine' variants)**

Drawing
MAD0124E

Sheet
1/1

Part Revision
A

Installation

Static Electricity Precautions

Electronic components used are sensitive to static electricity. Please take anti-static precautions.

An anti-static wrist strap should be worn and connected correctly when working on any electronic equipment. If an anti-static wrist strap is unavailable, or in an emergency, hold onto an earthed part of the pump/dispenser frame whilst working on the equipment. This is not a recommended alternative to wearing an anti-static wrist strap.

NOTE: *Compac Industries Limited reserves the right to refuse to accept any circuit boards returned, if proper anti-static precautions have not been taken.*

Pre-installation Check

Once the pump is received on site, check that no damage has occurred while in transit – in particular, damage to electronics due to vibration or jarring. All terminals and plugs should be checked, including IC chips, to ensure they are securely in place.

Procedures

Installation should be in accordance with local regulations.

To obtain maximum flow on a self-contained pump, observe the following guidelines:

Below Ground Tank Installations

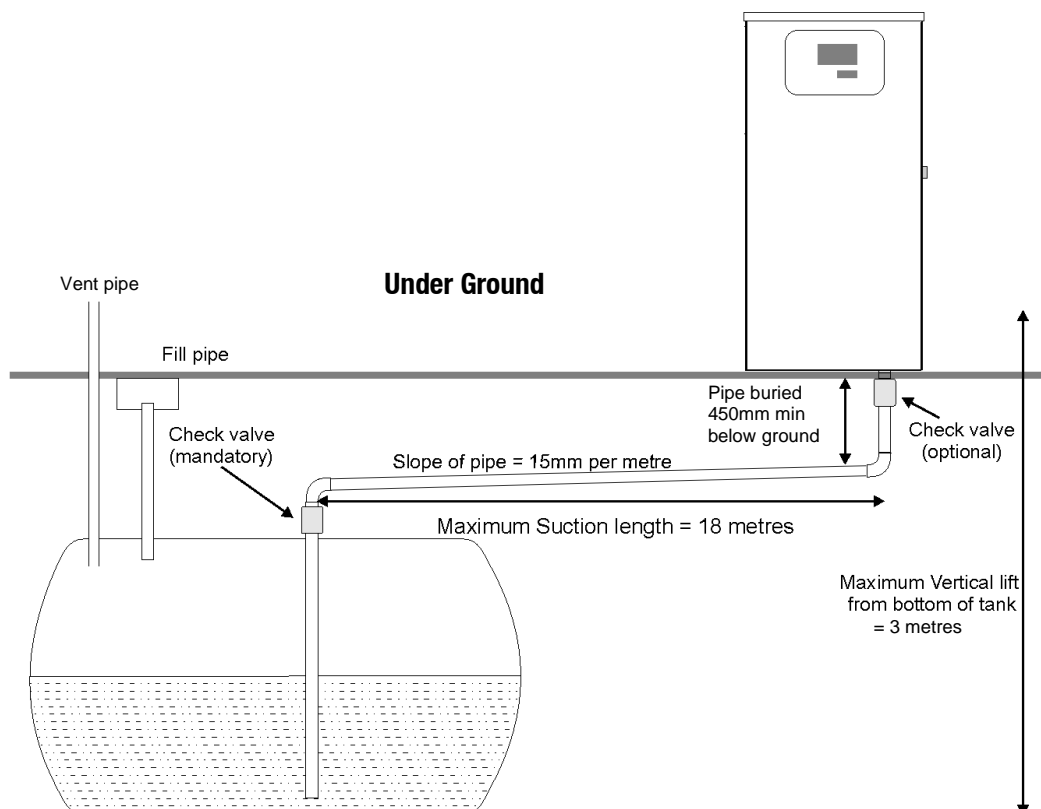
1. Pumps must not be subject to any head pressure. Design your installation to eliminate any possibility of this occurring.
2. Total length of horizontal piping between tank and pump should be no longer than 18 metres. Use galvanised steel or approved non-metallic pipe and fittings.
3. If the unit contains two pumps. It is recommended that each pump is supplied by a separate pipe. The common sizes used are.
 - 40 l/min pumps, use a separate 1½" pipe for each pump
 - 80 l/min pumps, use a separate 2" pipe for each pump
 - 160 l/min, single hose pumps, use either a separate 2" pipe for each pump, or, a single 3" pipe. **Do not feed both pumps from a single 2" pipe**
4. Check valves must also be installed below each pump inlet.
5. On 160lpm units, if a single 3" Suction line is used, Check valves must be fitted to the inlets of both pumps to prevent one pump drawing product back through the other

NOTE: *Ensure you remove the bung from the pump inlet before connecting the pipe.*

6. Pipe must slope up from the tank to the pump (approximately 15 mm per metre). Pipe should be straight and supported along its length.

7. All horizontal piping must be buried at least 450mm below ground level.
8. The area under the pumping unit(s) must be filled with sand or dirt as far up the suction line as possible. Use water to pack the sand or dirt when put in place.
9. Avoid asphalt drive surfaces covering the piping. Asphalt increases heat absorption causing vapour lock.
10. Static lift must not exceed 3 metres (vertical distance from the product level in the tank to the centre of the pump unit).
11. To absorb ground movement from settling of the tank, frost heaving of the ground or pump island settling, a swing joint must be used in the supply line at the tank and directly underneath the dispenser. Three additional directional changes using elbows are permitted.
12. Piping must hold a 3.4 Bar (50PSI) pressure test for a minimum of 10 minutes.
13. It is recommended that a vertical, in-line check valve be installed underneath the pump.
14. The dispensing equipment shall be installed to prevent the delivery hose from contacting the ground when not in use.
15. A check valve must be installed at the tank end of the suction pipe in a serviceable location. Many clients install an extra check valve at the inlet to the pump. It is important neither of the check valves interfere with the flow of fuel. They must be adequately sized.

Refer to the footprint drawings for pump installation details.



Above Ground Tank Installations

If a regulator valve is not installed correctly, product will pour out of the pump breather. If this happens do not plug the breather. Review the installation and ensure that all the following requirements have been met.

The regulator valve must be mounted in the vertical position and directly underneath the pump. Do not mount alongside the pump as no pipework between the regulator valve and the pump is allowed to be below the regulator valve itself.

Do not plug the vent on the regulator valve. Pipe the vent back to the top of the tank or vent to atmosphere.

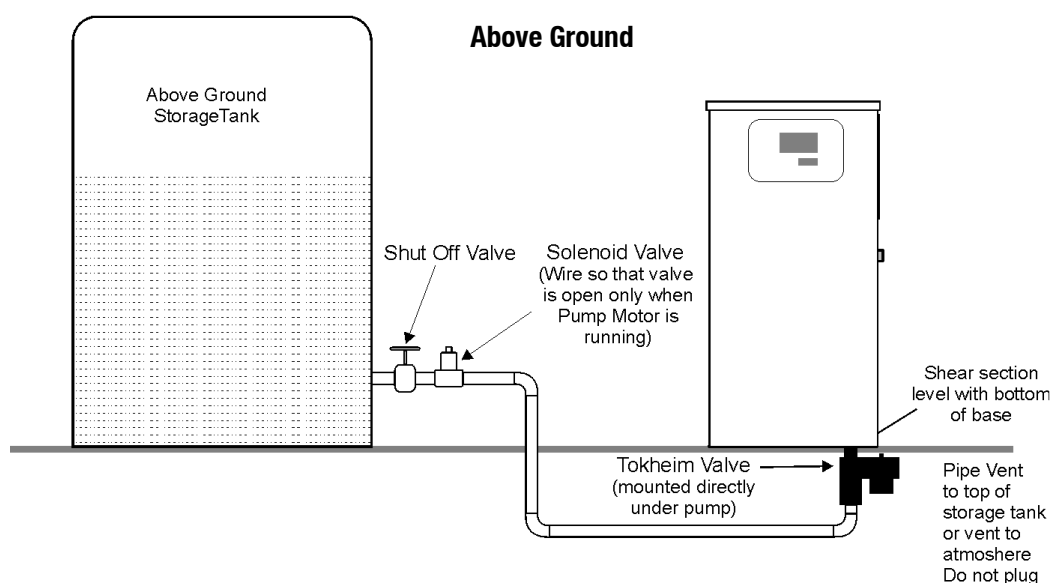
Maximum working pressure of fuel system = 50 psi / 3.4 bar

The installation must include a thermal expansion relief valve. Thermal expansion can cause pressures in the system greater than 50 psi / 3.4 bar and can result in failure of the valve and loss of product to the environment.

The installation must also include a solenoid valve positioned adjacent to the shut off valve at the tank. Its purpose is to prevent loss due to failure of the downstream piping or the system. The recommended solenoid is the Parker 2" type E321G4010 (available from Compac)

The Shear section of the regulator valve should be located level with the bottom of the cabinet base.

The installation must include a shutoff or gate valve to close the system and prevent loss when the equipment utilized in the fuelling system downstream from the above ground storage tank is being serviced or replaced.



Where local regulations require a sump to be fitted:

- a. Sumps must be provided at all dispenser installations with secondary containment pipework and at all new installations.
- b. At all sites with sumps, dispensers should be installed with a liquid level detection device fitted in the sump that will raise an alarm if liquid is detected in the base of the sump.

DANGER: The pump inlet must not be pressurised at any time. This will cause fuel to flow from the air eliminator. Unregulated connection to an above ground tank will cause pressurisation.

DANGER: For above ground tanks a regulator valve such as a Tokheim valve or similar device **MUST** be used so that the inlet of the pump cannot become pressurised at any time.

CAUTION: The air switch is not to be disconnected. Disconnection will void NMI and TMU approvals.

CAUTION: When a 52a valve is installed at the pump, never install a vacuum anti-syphon valve at the top of the tank. An electric solenoid valve is required

Dispensing Hoses and Nozzles

The unit may or may not be supplied with dispensing hose and nozzle assemblies.

If customer supplied hose assemblies, pylons, reels, safe breaks and nozzles are used they must comply with the requirements outlined in AS/NZS 2229.

Breakaways

For all dispensers fitted with breakaways, ensure the breakaway is installed between the nozzle and the high-mast or pylon (if fitted). Any breakaways that have been subject to a break-away situation should be inspected and refitted or replaced in accordance with the original manufacturer's instructions.

Typical Wiring

The instructions below refer to basic installation wiring. Prior to pump installation ensure that there is at least a two-metre tail on both the incoming underground mains supply cable and comms cable (if comms enabled). These cables are terminated at the C5000 power supply, which is housed in the flameproof enclosure located in the bottom of the pump, behind the door.

Mains power wiring should be rated for a maximum current draw of 10 A rms at 220-240 V ac.

The incoming cables are terminated as shown in the following picture.

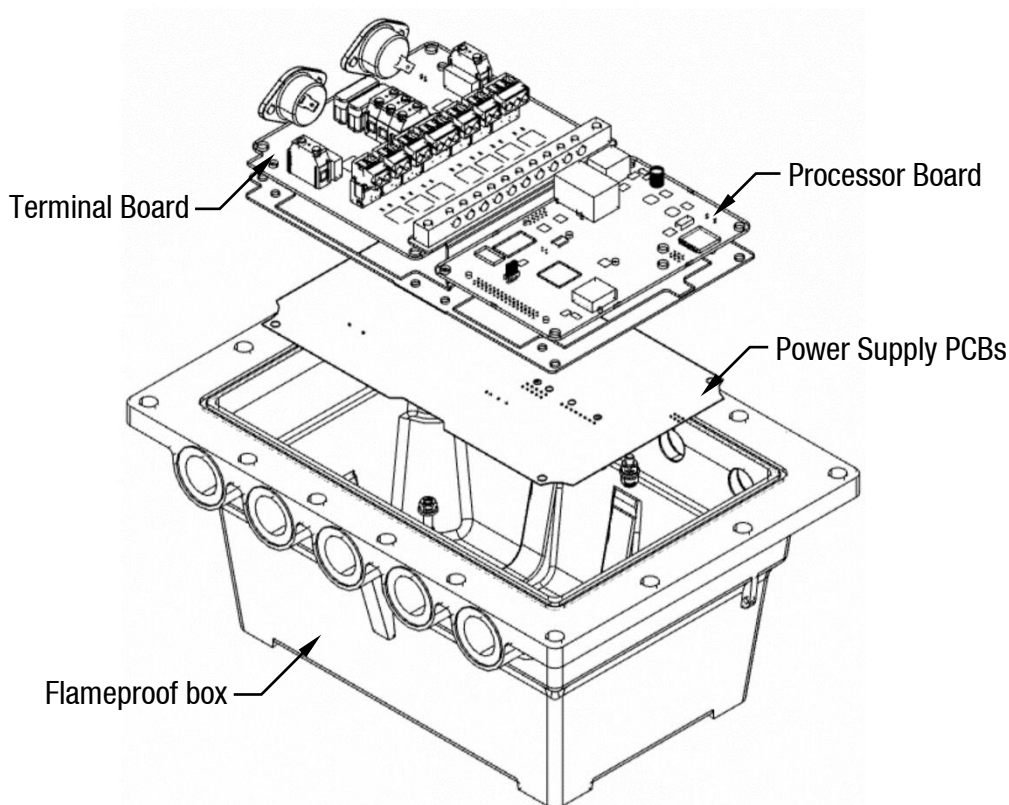
Refer to AS/NZS 60079.14 for appropriate cabling.

NOTE: All cables entering the power supply must be glanded with certified 20mm flameproof glands.

NOTE: Comms cable is not intrinsically safe.

NOTE: Pump comms connects to pump controller such as DCA, Communicator Controller etc. (option).

When replacing the lid of the flameproof enclosure, ensure the sealing O ring is in place.



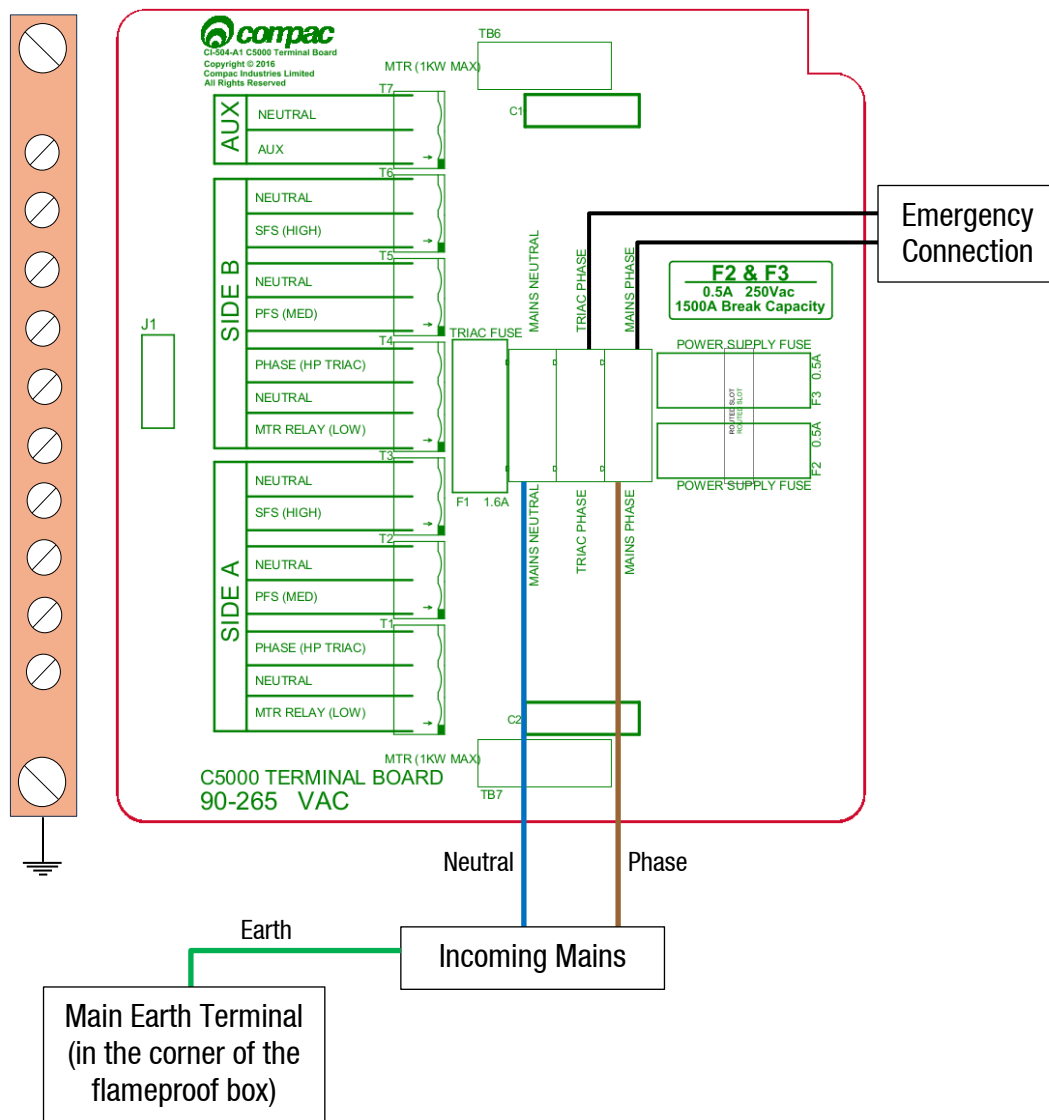
Incoming Mains

Incoming mains connections should be brought in to the terminal board.

If an emergency stop button was ordered with the dispenser it will be factory wired into the terminal board, shown below. This will be in place of the normal loop between the triac and main phases.

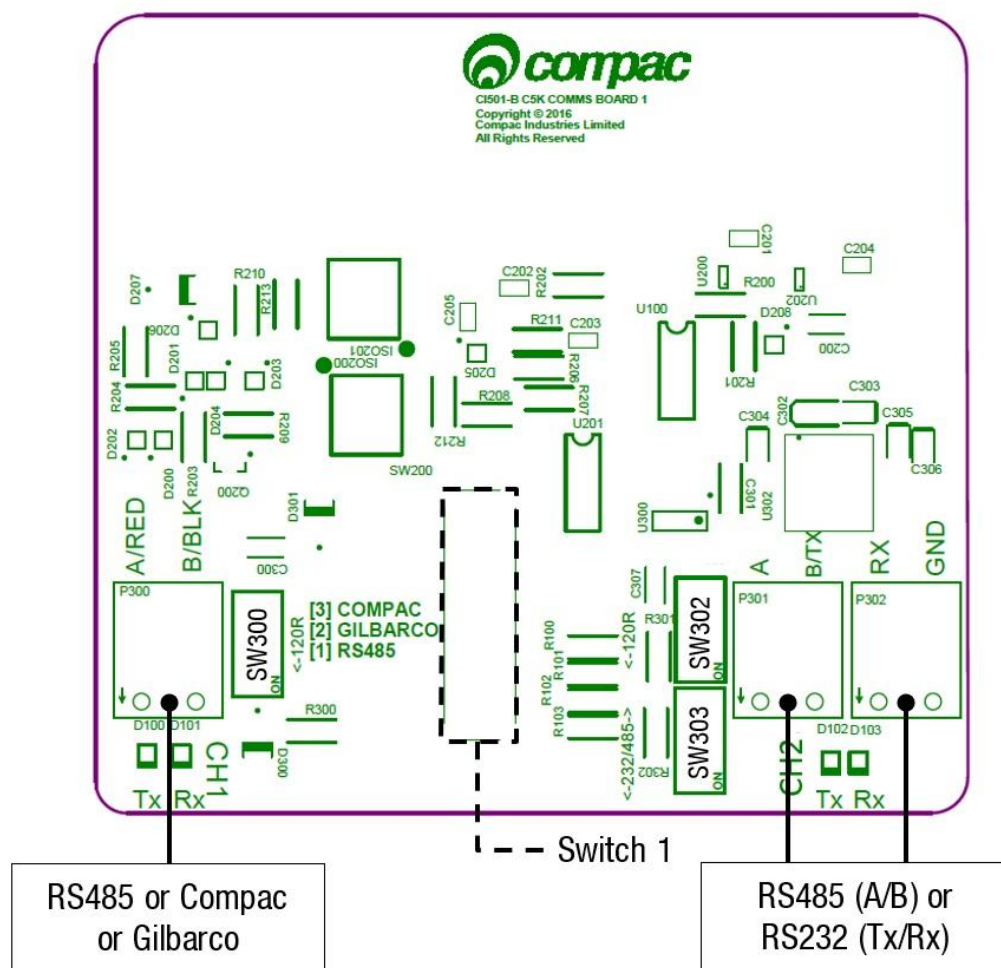
Wires have standard colours which are shown. In case these colours are unclear, they are as follows:

- Incoming mains phase: Brown
- Incoming mains neutral: Blue
- Incoming mains earth: Green/Yellow



Typical Wiring

The comms I/O is controlled by the connections to the Comms board. Refer to the following diagram for connecting RS485, RS232, Compac or Gilbarco pumps. The shown switch should be set to the desired setting.

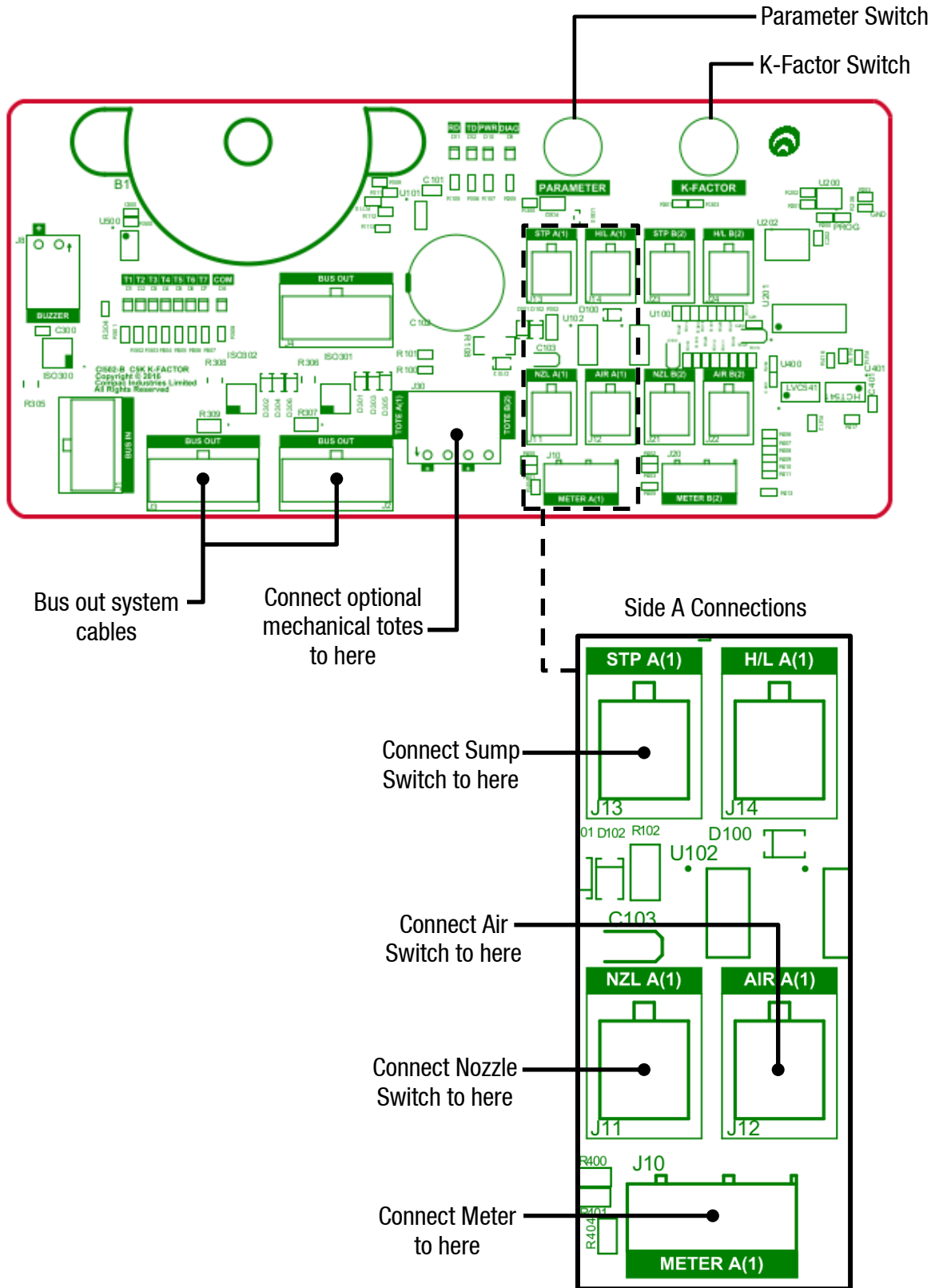


Switches 300, 302, and 303 are for RS485/RS232 Terminator application. Use the following table to configure these switches. Switch 300 is for channel 1, and switches 302 and 303 are for channel 2.

	SW300	SW302	SW303
RS485 (Channel 1)	ON	-	-
RS485 (Channel 2)	-	ON	OFF
RS232 (Channel 2)	-	OFF	ON

K-Factor Board

Both the Parameter switch and K-Factor switch are found on the K-Factor board. Meters and air switches are also connected to this board. See below for the location of these.



Setting up the C5000

K-Factor Settings

The settings that can be accessed from the K-Factor switch are shown below. Not all of these will need to be changed during installation, therefore information on the following pages refers only to the settings that must be changed. Once the pump has been installed, if further customisation of the unit is desired, refer to the C5000 Master Manual.

Setting	Price display	Litres display
Dispenser settings. These are set in the factory and should not be changed.	c - A or c - b	*****
Maximum flow		9A **** or 9b ****
K-Factor	FA or Fb	*****
Configuration code. This is set at the factory and should not be changed.	c	*****
Solenoid delay		SdA *** or Sdb ***
Preset cutoff		PcA *** or Pc b ***
Preset rounding		PrLA*** or PrLb*** PrHA*** or PrHb***
Flow time out		n - A *** or n - b ***

Changing the K-Factor

The K-Factor is used to calibrate product flow. It is a ratio of litres dispensed per revolution of the meter. The K-Factor may need to be calibrated after periods of time. To calibrate the pump, dispense fuel into a certified measuring container and compare the display value with the one dispensed.

Example:

Display shows 10.00 True volume 20.00

To calculate the correct K-Factor from the information above; firstly, record the existing K-Factor.

$$\text{New K Factor} = \text{Existing K Factor} * \frac{\text{Dispensed Amount}}{\text{Displayed Amount}}$$

$$= \text{Existing } K \text{ Factor} * \frac{20}{10}$$

$$= \text{Existing } K \text{ Factor} * 2$$

See Using the Dispenser Menus to edit these settings. Use the procedure for both side A and B.



Parameter Settings

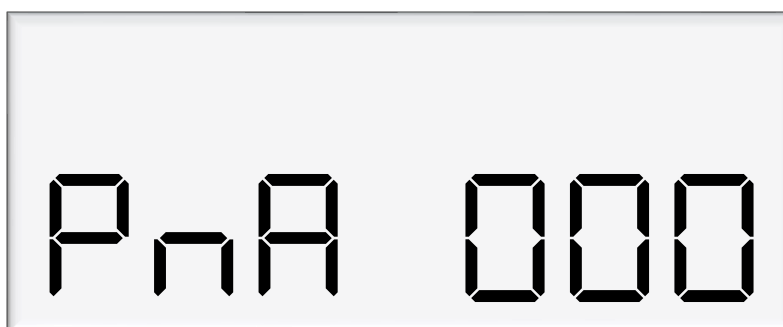
The settings that can be accessed from the parameter switch are shown below. Not all of these will need to be changed during installation, therefore information on the following pages refers only to the settings that must be changed. Once the pump has been installed, if further customisation of the unit is desired, refer to the C5000 Master Manual.

Setting	Price Display	Litres Display
Software Version – the pump will then run a segment test	P*****	P*****
Pump Number		PnA*** or Pnb***
Price		PA***** or Pb*****
Pump Settings		bA**** or bb****
High-flow cut off		LFA***
Low-flow cut off		HFA***
b Setting. This is not currently in use and should not be changed		b****
Electronic Totes	LA**** or dA**** Lb**** or dA****	L***** d*****

Changing the Pump Number

If the parameter switch is continually depressed, the following menu to change the pump number will appear. Each side must be numbered between 1-99. Entering a pump number 0 will disable the pump.

To change the pump number, depress the parameter switch repeatedly until the following display is shown. To increment a digit, press and hold the parameter switch when the desired digit is flashing. Repeat this procedure for side B if applicable.



Changing the Price

The price must be set before the dispenser can be used, otherwise an error will be returned. Set the price in dollars per litre.

To change the price, depress the parameter switch repeatedly until the following display is shown. To increment a digit, press and hold the parameter switch when the desired digit is flashing. Repeat this procedure for side B if applicable.



Standalone Mode

In standalone operation, the dispenser will continue working when not connected to a controller. When in Stand-alone mode no authorisation of fills is required and so fills are simply initiated by removing the refuelling assembly from its holder. If standalone operation is inhibited, the dispenser will not work in 'stand-alone' mode, regardless of whether the dispenser is ONLINE to a controller or not.

The dispenser ceases to work in 'stand-alone' mode if connected to a controller, regardless of the position of standalone setting.

Generally, on retail forecourts the dispenser should be set-up for standalone operation. Hence, if the forecourt controller breaks down the dispensers can be set to work in 'stand-alone' mode simply by turning them off then on again.

For unattended refuelling sites, the dispensers should not be able to work in 'standalone' mode in the event of a controller failure. Therefore, the dispenser should be set-up to inhibit standalone operation.

This is set in the b code on the K factor switch. The b code to run Standalone without Dispenser Controller is 1000. The b code to inhibit Standalone is 0000.



Notes

Pump Controller

If the pump is connected to a controller, check that pump data and transaction information is being correctly uploaded to it. Refer to the controller manual for specific instructions regarding connection and setup.

Spare Fuses

In the event of a fuse blowing on the C5000 Power supply a bag of 3 is included in each flameproof box. Any fuses used from this bag should be replaced.

NOTE: *There are three different ratings used. If replacing a fuse, ensure that the correct value is used.*

Precautions if Using Generator Power

The power output from onsite generators can cause power spikes that may damage electrical components within the cabinet. When connecting to sites powered by generators, please take the following precautions:

1. Install a power conditioner. Although generators are fitted with power regulators, most are not filtered sufficiently for powering sensitive electrical components. We recommend installing a commercial power conditioner and/or UPS between the generator and the unit.
2. Before starting a generator, make sure the power to the unit is turned off. Start the generator, let the generator reach stable operating speed and wait 30 seconds before reconnecting the power to the unit.
3. For units where the generator starts and stops on demand, install a delay timer or PLC to automatically isolate the unit until the operating speed and consistent power output is achieved.
4. Isolate the unit before shutting down the generator.

Error Messages

Error Code	Fault	Action/Information
Er FL0	Excess flow	Maximum flow rate exceeded
Er 3	No price	Set the price
Er 8	Reverse flow.	Check product is not flowing back into the tank once the delivery has finished. This only occurs if the non-return valves installed on site are faulty
Er 10	Configuration lost	Reconfigure the unit
Abd	Display error	Check connections to display
hold	Processor offline / no power to processor	This will occur upon start up – allow time for the processor to load. If the problem persists, check connections to processor
cAL ib c	K-Factor data integrity failure, or the processor board has been replaced	The K-Factor seal must be broken, and the switch must be pressed
cAL ib P	The K-Factor board has been swapped/replaced	The K-Factor seal must be broken, and the switch must be pressed
orun	Overrun – flow above preset	Increase the preset cutoff
SuNP	Sump error – liquid detected in the sump	Empty the sump. Check the dispenser for leaks